

Quality Assurance Survey Performance Ratings

| Service Provider | Region | Type of Service | Date | Domain 1. Access and Eligibility | Domain 2. Individual Planning and Implementation | Domain 3. Safety and Security | Domain 4. Rights, Respect and Dignity | Domain 5. Health | Domain 6. Choice and Decision Making | Domain 7. Relationships and Community Membership | Domain 8. Opportunities for Work | Domain 9. Provider Capabilities and Qualifications | Domain 10. Administrative Authority and Financial Accountability | QA Performance Rating |
|---|---------------|---|---------|---|---|--|--|---------------------|--|--|--|--|--|--------------------------|
| Advantage Behavioral Consulting Services | West | Behavioral | 3/21/13 | NA | SC | SC | SC | NA | SC | NA | NA | SC | SC | Exceptional Performance |
| Allied Behavioral Services | East | Behavioral | 2/28/13 | NA | SC | SC | SC | NA | SC | NA | NA | SC | SC | Exceptional Performance |
| Anchor for Life, Inc. | West | Day-Residential | 3/21/13 | NA | MC | PC | MC | SC | SC | SC | SC | MC | MC | Significant Concerns |
| Applied Behavioral Diagnostics | West | Behavioral | 3/27/13 | NA | SC | SC | SC | NA | SC | NA | NA | SC | SC | Exceptional Performance |
| Behavior Solutions, LLC | East | Behavioral | 3/15/13 | NA | SC | PC | SC | NA | SC | NA | NA | PC | SC | Proficient |
| Behavioral Outreach Services | West | Behavioral | 3/19/13 | NA | SC | SC | SC | NA | SC | NA | NA | SC | SC | Exceptional Performance |
| Bobbi's Way, Inc. | East | Day-Residential | 3/7/13 | NA | PC | MC | PC | PC | SC | SC | SC | PC | SC | Fair |
| Chris' Home | Middle | Day-Residential | 1/14/13 | NA | SC | SC | SC | SC | SC | SC | SC | SC | SC | Exceptional Performance |
| Clara Butler Nursing and Personal Care Services | West | Day-Residential | 2/7/13 | NA | SC | SC | SC | SC | SC | SC | SC | SC | PC | Proficient |
| Complete Care Choices | East | Nursing | 2/19/13 | NA | NC | NC | SC | MC | SC | NA | NA | NC | SC | Serious Deficiencies |
| Complete Care Choices | Middle | Nursing | 3/27/13 | NA | SC | PC | SC | PC | SC | NA | NA | PC | PC | Fair |
| Comprehensive Services of Tennessee | West | Day-Residential, Personal Assistance | 2/7/13 | NA | SC | PC | SC | SC | SC | SC | SC | PC | SC | Proficient |
| Courtney, Inc. | East | Day-Residential | 3/22/13 | NA | SC | SC | SC | SC | SC | SC | SC | SC | SC | Exceptional Performance |
| Cumberland Community Options, Inc. | Middle | Day-Residential | 3/28/13 | NA | SC | PC | SC | PC | SC | SC | SC | SC | PC | Proficient |
| Douglas Cooperative, Inc. | East | Day-Residential | 3/18/13 | NA | SC | SC | PC | PC | SC | SC | SC | SC | SC | Proficient |
| Elite Behavior Analysis | East & Middle | Behavioral | 1/28/13 | NA | SC | SC | SC | NA | SC | NA | NA | SC | SC | Exceptional Performance |
| Evergreen Presbyterian Ministries, Inc. | West | Day-Residential, Personal Assistance | 2/21/13 | NA | SC | SC | SC | SC | SC | SC | SC | SC | PC | Exceptional Performance |
| Freedom Co-op | West | Day-Residential, Personal Assistance | 2/21/13 | NA | SC | SC | SC | SC | SC | SC | SC | SC | SC | Exceptional Performance |
| Friendship Home Solutions, Inc. | Middle | Day-Residential, Personal Assistance, Nursing Therapy | 2/14/13 | NA | PC | SC | PC | SC | SC | SC | SC | SC | MC | Fair |

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PC= Partial Compliance

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| Gage & Gage, Inc. | West | Day-Residential | 2/5/13 | NA | SC | SC | SC | SC | SC | SC | SC | SC | SC | Exceptional Performance |
| Generations Community Services | West | Day-Residential, Personal Assistance | 2/8/13 | NA | SC | SC | SC | SC | SC | SC | SC | SC | SC | Exceptional Performance |
| Grosser, Jason | West | Behavioral | 3/5/13 | NA | PC | SC | PC | NA | SC | NA | NA | PC | SC | Fair |
| HCS Investors, LLC | West | Day-Residential | 3/15/13 | NA | PC | SC | SC | SC | SC | SC | SC | PC | SC | Proficient |
| Health Angels Staffing | Middle | Nursing, Personal Assistance | 2/28/13 | NA | MC | PC | PC | PC | SC | NA | NA | MC | PC | Significant Concerns |
| Hot Rod Shannon, Inc. | East | Personal Assistance | 2/21/13 | NA | SC | SC | SC | SC | SC | NA | NA | SC | SC | Exceptional Performance |
| Joey's Yacht Club | Middle | Day-Residential | 2/8/13 | NA | SC | PC | SC | MC | SC | SC | SC | PC | SC | Fair |
| Karmali, Irfa | West | Behavioral | 3/25/13 | NA | PC | SC | SC | NA | SC | NA | NA | PC | SC | Proficient |
| Nicholson Therapies, Inc. | Middle | Therapy | 2/28/13 | NA | PC | PC | SC | NA | SC | NA | NA | PC | PC | Fair |
| Pauline and Thomas Healthcare, Inc. | Middle | Day-Residential, Personal Assistance | 2/28/13 | NA | SC | PC | SC | SC | SC | SC | SC | PC | PC | Proficient |
| Prospect, Inc. | Middle | Day-Residential | 3/28/13 | NA | SC | PC | SC | PC | SC | SC | SC | SC | PC | Proficient |
| Resources for Human Development | Middle | Day-Residential | 2/15/13 | NA | SC | SC | SC | PC | SC | SC | SC | PC | PC | Proficient |
| Shelby Residential and Vocational Services, Inc. | West | Day-Residential | 3/28/13 | NA | PC | SC | SC | PC | SC | SC | SC | PC | PC | Fair |
| Sunny Brook Home, Inc. | Middle | Day-Residential | 3/4/13 | NA | SC | SC | SC | SC | SC | SC | NA | PC | SC | Proficient |
| Support Solutions of Tennessee, LLC | Middle | Day-Residential | 3/8/13 | NA | PC | SC | PC | PC | SC | SC | SC | SC | SC | Proficient |
| Tiara's Haven | West | Day-Residential | 3/8/13 | NA | SC | SC | SC | SC | SC | SC | SC | PC | SC | Proficient |

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